

Pantry Happenings Newsletter

To engage our community in feeding and clothing our neighbors

Vol. 2 No. 2
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"Be kind whenever possible.

It is always possible."

- Dalai Lama

Welcome!

We have a new social work practicum student at the pantry. Her name is Mischa A, and she will be with us for the semester, working on a variety of tasks. Welcome, Mischa!

Handling Complaints and Concerns

Once in a while something comes up in the pantry that needs follow up. The following are some ideas for handling issues:

Concerns voiced by families: Please write these in the volunteer log (the calendar book on the desk). Be sure to include the family number and your first name and last initial, so we can follow up.

Concerns about families: Again, the volunteer log is the best place unless it is a serious issue, but be sure to include family number (not name) and your name.

Ordinary concerns or questions about pantry operation: Once again, please put these in the volunteer log with your name, so we can get back to you.

Larger concerns about pantry operation or other volunteers: Please call or email Judy, Tina, or Char.

Snow and Ice

We are finally getting winter weather, so you may need to deal with snow and ice. First, check our weather policy for notes on really bad weather and when we close (copies available in the volunteer cabinet). Second, if we are open, you may want to shovel in front of the door and/or put down de-icer. The shovel is in MOC (the big room) – usually near our door, but sometimes you have to go looking for it. The de-icer is under the desk in the pantry.

Up-coming Meetings/Trainings

01/16/07 – (6:45pm) Board Meeting
01/22/07 – (6:30-8:00pm) – New Volunteer Orientation
02/01/07 – (6:00 pm) Operations Committee
02/12/07 – (7:00 pm) Volunteer Support Committee
02/20/07 – (6:45pm) Board Meeting
02/27/07 – (6:30-8:00pm) – New Volunteer Orientation
03/20/07 – (6:45pm) Board Meeting
03/28/07 – (6:30-8:00pm) – New Volunteer Orientation

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An outreach ministry of the North Liberty First United Methodist Church